



Mar 23, 2020

Loomis Express is taking the following precautionary measures during this time to protect the safety of our customers, employees and their families in order to mitigate the impact and contain the spread of COVID-19.

- At this time we are only accepting cheques as payment for C.O.D. (cash on delivery) shipments and will not be accepting cash
- In addition to the address and time, at time of delivery, we will verbally collect and record the name of a receiver for P.O.D. (proof of delivery) purposes and will not require customers to handle / sign electronic scanners
- Customer pick up counter processes have been modified. Customers can call from outside and provide waybill information. Loomis-Express team members will then retrieve package and place outside to cut down on personal interactions.
- As of March 23, 2020, Loomis Express has temporarily suspended service guarantees until further notice. We will continue to do everything possible to maintain service commitments and ensure the safe delivery of shipments.

As we closely monitor the situation, one of our primary focus' as it is with all Canadians is to help contain the spread of COVID-19 which the above measures are designed to assist with.

During this time please consider using the following online tools to save time as you prepare, ship and track your packages. They're convenient, efficient and simple to use.

- Prepare a shipment
- Schedule a pickup
- Track your shipment
- Pay your invoice

Thank you for your understanding.