

**An Update from Alain Bédard Regarding Coronavirus (COVID-19)**

As a corporation spanning North America with deep ties to our local communities, our utmost priority is the health and wellbeing of our customers, our workforce and the countless cities and towns in which we live and work. We continue to closely monitor the evolving Coronavirus pandemic and have taken all possible precautions to limit the spread and to ensure business continuity. Through strong communication and by leveraging our integrated and far-reaching network, TFI International has remained fully operational with uninterrupted service.

Our leadership team has implemented three measures to mitigate the impact of Coronavirus-related volume moderation on the Company and its valued workforce:

- All executives have agreed to an immediate salary reduction;
- As needed throughout our North American operations, our employees will be working four-day weeks at 85% of their previous salary, reflecting a modest increase in salary-per-day;
- We are providing additional financial assistance measures for employees.

I express my deep gratitude for the professionalism and remarkable efforts by the people of TFI who take tremendous pride in what they do. I am extremely proud of how our team has worked tirelessly through often difficult conditions to assist our customers and all those in need. In particular, our thoughts are with those members of the TFI family temporarily unable to work, and we want you to know we are doing all we can to provide support during these challenging times and hope to welcome you back soon.

To our valued customers, rest assured that our transportation and logistics services qualify as essential, the border between Canada and the U.S. remains open for freight transportation, and you can count on the quality service you have come to expect from our operating companies. We look forward to helping with your transportation and logistics needs for years to come and we thank you for your partnership.

We at TFI International wish you health, safety, and the very best in navigating the weeks and months ahead. I can personally assure you that working together, we as a community will no doubt persevere through these challenging times and emerge stronger than ever.

Best regards,



Alain Bédard, FCPA, FCA  
Chairman of the Board, President and CEO